

PLEASE NOTE OUR AMENDED...

CANCELLATION POLICY

Please understand that when a reservation is made and confirmed with a deposit it becomes an assured/guaranteed reservation...Whitewater Voyages is committing to hold space for you and remove that space from the market.

If you decide to cancel, it can be difficult for us to rebook the space--especially in the case of cancellations that occur close to the reserved trip date.

With this in mind, we must firmly adhere to the following policy:

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- **Deposits are non-refundable.** Balance payments are due 30 days prior to your trip's launch date. Should you pay for your trip in full and cancel outside of 30 days of your trip's launch date, Whitewater Voyages will refund the balance paid minus the non-refundable deposit.
 - **There are no refunds for cancellations inside of 30 days of your trip's launch date.**
 - In the unlikely event Whitewater Voyages found it necessary to cancel your trip, a full refund or a trip credit (customers choice) will be issued.
 - Expenses incurred in association with your planned trip, or monies paid to other vendors/facilities in connection with your cancelled trip, are not the responsibility or liability of Whitewater Voyages. Any refunds issued are done so in the same method that the client payment was submitted to Whitewater Voyages.
 - There are no exceptions to these terms. You may, however, substitute another person in your place without penalty. We regret that exceptions cannot be made for personal emergencies or illness. For this reason we urge our guests to purchase trip cancellation insurance when making a reservation. Trip cancellation insurance is available through Travel Insured International, Inc., 800-243-3174.

A change in trip dates, or rivers, will be accommodated (providing space is available) for a transfer fee of \$25 per reserved person.